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CONFIRMATION NO. 2530

<b>SERIAL NUMBER</b> 10/670,126	<b>FILING OR 371(c) DATE</b> 09/24/2003 <b>RULE</b>	<b>CLASS</b> 704	<b>GROUP ART UNIT</b> 2626	<b>ATTORNEY DOCKET NO.</b> PAT-008B	
<b>APPLICANTS</b> Mark J. Pettay, Omaha, NE; Jill M. Vacek, Blair, NE;					
<b>** CONTINUING DATA *****</b> This application is a CIP of 09/785,048 02/15/2001 PAT 7,191,133					
<b>** FOREIGN APPLICATIONS *****</b>					
<b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED</b> <b>** 12/15/2003</b>					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Verified and Acknowledged <i>[Signature]</i> Examiner's Signature <i>JW</i> Initials <i>5/9/07</i>		<b>STATE OR COUNTRY</b> NE	<b>SHEETS DRAWING</b> 6	<b>TOTAL CLAIMS</b> 69	<b>INDEPENDENT CLAIMS</b> 5
<b>ADDRESS</b> 29129					
<b>TITLE</b> Script compliance and agent feedback					
<b>FILING FEE RECEIVED</b> 1954	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		